

User Bulletin

Dual Flat Block GeneAmp® PCR System 9700

April 2009

SUBJECT: Firmware Requirement – 9700 Firmware v3.12 or Later

Overview The GeneAmp® PCR System 9700 Base Module requires **9700 Firmware v3.12 or later** to operate the Dual Flat Block sample module.

IMPORTANT! If you do not upgrade the firmware to v3.12 or later, the Dual Flat Block sample module will be inoperable.

Upgrade the firmware

For instructions on upgrading the firmware:

- Refer to the *GeneAmp® PCR System 9700 Base Module User's Manual* (PN 4303481).
- *Or*
- Go to www.appliedbiosystems.com/support, select **Software Downloads, Patches and Updates**, then search under GeneAmp® PCR System 9700 for firmware upgrades.

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